

## Camping Site Regulations

All visitors to the “**Ostseecampingplatz Familie Heide**” are warmly welcomed! Considerate behavior, mutual camaraderie, and adherence to the necessary instructions from the campsite management are fundamental conditions for campsite life, ensuring the well-being of all seeking relaxation.

### 1. Access Authorization

Only registered camping guests who receive a transponder wristband or card upon arrival are authorized to access the campsite. This personalized transponder serves as a campsite ID, a key for sanitary facilities, and for all entrances to the campsite. IDs are issued to all guests aged 6 and above and must be carried at all times on-site. The ID must not be left unattended and comes in various colors indicating the visitor category. IDs (transponders) must be returned to reception upon departure. Lost IDs incur a €10 fee and must be reported immediately to deactivate access rights and issue a replacement. Minors without guardians are not allowed to stay overnight on the premises.

### 2. Quiet Hours

Quiet hours are observed daily from **10:00 PM to 7:00 AM** and during **1:00 PM to 3:00 PM**. Any noise-generating activities must cease during these times. Parents are responsible for ensuring that children and teenagers respect quiet hours. The use of entertainment devices must not disturb others. Entry and exit barriers are locked during quiet hours; emergencies requiring barrier access must be reported by phone.

### 3. Vehicle Access

Driving vehicles on-site is permitted only for arrival, departure, and excursions, at a walking pace (max **5 km/h**). This speed limit also applies to e-scooters and bicycles. **Prohibited:** Using vehicles to access washrooms, shops, or during quiet hours. Motorcycles and mopeds may only be pushed (engines off). Entry and exit barriers are operated via license plate recognition, and each passage is recorded. Changes to vehicle license plates cost €5. The entire premises are monitored by cameras, and recordings are stored. By entering the campsite, guests accept all tariffs, terms of use, and regulations. Barriers remain closed from **October 21 to March 23**.

### 4. Pitch Rules

The distance between a camper or awning and the next object must be at least **3 meters**, and **5 meters** for mobile homes. The distance to the road must be at least **2 meters** (mobile homes: **10 meters**). Fire lanes require **5 meters** clearance. All vehicles and trailers must remain mobile and immediately roadworthy. Anchoring stakes, poles, or other fixtures must not penetrate the ground deeper than **30 cm** and cannot have permanent foundations. Caravan and awning combinations must not be permanently fixed, including unremovable protective roofing. Modifications with additional cladding or frameworks are prohibited. Lawns must be kept short and pitches clean. The water tap at each pitch is for general use only; its use for pools, sprinklers, or car washing is prohibited. A second caravan on a pitch must comply with spacing regulations. Employees may inspect pitches at any time.

#### 4.1 Vacancy of Long-Term Pitches

Tenants must occupy their pitches with a caravan/mobile home exclusively for camping purposes. Between **April 1 and September 30**, pitches must not remain vacant for more than **4 weeks**. Non-compliance results in a **14-day notice** to occupy the pitch. Failure to comply allows termination of the lease agreement without reimbursement.

### 5. Wastewater

Discharging wastewater onto the ground or into drainage shafts is strictly prohibited. Use designated wastewater drains located at pitch boundaries. Rainwater must not enter wastewater lines. The landlord is not liable for damages caused by clogged wastewater lines.

## **6. Electricity Safety**

Electric connections require the landlord's approval. The transition point between the landlord's and tenant's systems is at the distribution box. Only legally approved devices may be connected and used carefully. The landlord may interrupt electricity supply if faults in the tenant's system persist. Electric vehicles may only be charged at designated charging stations, not at pitches or mobile homes. Unauthorized power use will be reported.

## **7. Gas Safety**

Gas systems in caravans/mobile homes must undergo inspections every **2 years**, including external devices. Each pitch may store a maximum of **2 gas bottles (up to 11 kg each)** and **2 liters of flammable liquids**.

## **8. Open Fires**

Open fires are strictly prohibited. Only charcoal grills are allowed. Fire accelerants like spirits are banned. Grill ash must be disposed of in designated containers.

## **9. Fire Extinguishers**

Every tenant must have a functional fire extinguisher certified by an expert. Smoke detectors must be deactivated when the pitch is unoccupied.

## **10. Environment**

Electricity, water, and warm water must be used responsibly to prevent unnecessary costs. Wasting resources is prohibited for the benefit of all guests.

## **11. Dogs**

Dogs must always be kept on a leash. They are not allowed on the bathing beach but may use the designated dog beach at area C. Dog waste must be immediately cleaned up using provided dog-waste stations. Dog showers are available near the entrance. Violations incur a **€50 fine** and may lead to expulsion or legal action under state dog laws.

## **12. Sanitary Facilities**

Sanitary facilities must be used responsibly. Children under **6 years** must be supervised. Warm water is for use within the facilities only. Dogs are not permitted in these areas. Damages to facilities or equipment caused intentionally or avoidably will be billed to the responsible party.

## **13. Mowing and Hedge Trimming**

Mowing is permitted only between **10:00 AM to 12:00 PM** and **4:00 PM to 6:00 PM**. Hedge trimming is allowed after **June 20**, taking care not to disturb nesting birds. Lawn and hedge clippings must not be stored on the pitch but disposed of at the recycling center.

## **14. Cleanliness and Tidiness**

All users of the campsite must maintain cleanliness and tidiness on their pitch and its surroundings. For unkempt pitches, the landlord reserves the right to carry out maintenance or cleaning at the tenant's expense **14 days** after written notification.

## **15. Smoking**

Smoking is prohibited in all enclosed spaces and playgrounds. Cigarette filters must be disposed of in residual waste. The consumption and distribution of cannabis are strictly forbidden on the entire premises.

## **16. Jet Skis and Boats**

Jet skis and boats are subject to boat fees. Use of jet skis on the Baltic Sea is permitted only between **10:00 AM and 1:00 PM** and **3:00 PM to 6:00 PM**. Mooring buoys must be placed in the designated area at the slipway and are permitted from **June 10**. They must be removed by **August 31** each year. Boats on pitches must maintain a **3-meter** distance.

## **17. Theft Prevention**

Personal belongings must be secured to prevent theft. The campsite is not liable for stolen items.

## **18. Recreational and Ball Games**

Recreational and ball games are not allowed on the campsite or between tents and caravans. Designated sports fields and multipurpose areas are available for this purpose, excluding quiet hours (**1:00 PM – 3:00 PM** and **8:00 PM – 8:00 AM**).

## **19. Playgrounds**

Playgrounds are reserved for children up to **12 years old**. Quiet hours must be respected, and usage of the playgrounds is at the user's own risk.

## **20. Visitors, Day Guests, and Unregistered Persons**

Only registered persons may enter the campsite. Day guests must purchase a day pass at reception. Fees for visitors are listed at the reception and tourist information desk. Unauthorized visitors are charged double the day pass fee plus **€50**.

## **21. Roads**

Campsite roads serve as fire lanes, and tenants must maintain a **2-meter** distance from the road. Vehicles may stop briefly for loading/unloading but must park on their own pitch. Parking on unleased pitches is prohibited and subject to a **€50 fine**.

## **22. Parking**

The parking lot in front of the barrier is fee-based, except during winter (**November 1 to March 31**). Fees are payable at the parking meter. The designated loop for caravans is unpaved, and parking is prohibited. Violations incur a **€50 fine**.

## **23. Conservation of Flora and Fauna**

Preservation of flora and fauna is a duty of all tenants. Unauthorized modifications to trees, such as nailing or improper trimming, are prohibited. Only native plants are allowed. Grain fields, cliffs, and beaches must not be entered, climbed, or disturbed. Removing stones from the beach is also forbidden. The coastal area is a protected landscape, and violations will be reported.

## **24. Waste Disposal**

Waste must be separated according to local regulations: paper, composite materials, organic waste, residual waste, and glass. Information is provided upon arrival. Waste disposal is permitted only during recycling center hours. Illegal waste disposal incurs a **€50 fine** and may result in legal action.

## **25. Filming and Photography on the Campsite and Beach**

Cameras monitor the premises and beach. Images may be stored and used for resolving violations or crimes. The landlord may take photographs, including aerial shots, for marketing purposes. This includes events, which may be used on social media, print, and the website. Personal property or individuals not in focus may be included without explicit consent. The use of drones must be pre-approved by management.

## **26. Wi-Fi (Hotspots)**

Free Wi-Fi (up to **3 Mbps**) is provided as a non-contractual service and may be subject to interruptions. Coverage is not guaranteed, and performance may vary due to obstacles such as walls, moisture, or vegetation.

## **27. Emergency and Security Services**

**Reception:** 04352-2530 - **Night Watchman:** 015154791576 - **Emergency Numbers:** Police: 110 -

Ambulance: 112 - **On-Call Doctor:** 116117 - **Water Police:** 04642-9655-902 - **Local Police (Vogelsang-Grünholz):** 04352-2310

The staff ensures security and adherence to the regulations. Non-compliance constitutes trespass and may lead to expulsion or legal action.

## **28. Liability**

No claims can be made for damages caused by force majeure (e.g., fire, storms, lightning). Other liability claims are excluded except for gross negligence or damages to life, body, or health caused by the landlord's negligence. Tenants are responsible for damages caused by themselves, their cohabitants, or their equipment.

## **29. Data Protection**

The campsite's privacy policy is displayed at reception and available upon request. It can also be found at:

<https://www.waabs.de/ostsee-campingplatz-de/datenschutz/>

## **30. Force Majeure / Extreme Weather**

Extreme weather events may cause direct or indirect damage to tenants. Emergency plans are displayed on-site and must be followed calmly. No claims for rental reductions can be derived from such events.

## **31. Parcels and Packages**

The campsite does not accept parcels on behalf of guests. Exceptions for essential deliveries (e.g., medications) must be arranged in advance. Guests are advised to use local parcel stations.

## **32. Miscellaneous**

Compliance with these regulations is mandatory. Non-compliance may result in eviction or termination of the lease without refund. Politically extremist or Nazi-related flags or symbols are

prohibited. Tenants must adhere to state camping laws and this campsite's regulations. Violations are subject to a **€50 fine**.

We wish all tenants a pleasant stay, plenty of sunshine, and a relaxing holiday!

**Valid from October 1, 2024**

Helga and Karsten P. Heide GbR

This is a translation using AI for easier understanding. The German version applies.